

Section 508 Summary Report



Date of Report: November 27, 2022

Name of Product: **Entrust Certificate Agent 11.0 for Outlook**

Platform: Windows

Accessibility Website: [Entrust Accessibility - VPAT](#)

Accessibility contact for more information: [Section 508 Compliance](#)

For full conformance statements, visit [Section 508 Reports for Entrust Products](#).

For assistance with this report, please [email us](#).

Chapter 1 Application and Administration

[Section 508 \(ICT Refresh\)](#)

Chapter 2 Scoping Requirements

Criteria

E207.2 WCAG Conformance. User interface components and content of platforms and applications shall conform to Level A and Level AA Success Criteria and Conformance Requirements specified for web pages in [WCAG 2.0](#).

Web Content Accessibility Guidelines (WCAG) 2.0

Principle 1: Perceivable

Information and user interface components must be presentable to users in ways they can perceive.

Guideline 1.1 Text Alternatives

Provide text alternatives for any non-text content so that it can be changed into other forms people need, such as large print, braille, speech, symbols or simpler language.

Criteria	Supporting Feature
1.1.1 Non-text Content	Supported

Guideline 1.2 Time-based Media

Provide alternatives for time-based media.

Criteria	Supporting Feature
1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable
1.2.2 Captions (Prerecorded)	Not Applicable
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable
1.2.4 Captions (Live)	Not Applicable
1.2.5 Audio Description (Prerecorded)	Not Applicable

Guideline 1.3 Adaptable

Create content that can be presented in different ways (for example simpler layout) without losing information or structure.

Criteria	Supporting Feature
1.3.1 Info and Relationships	Supported with Exceptions
1.3.2 Meaningful Sequence	Supported
1.3.3 Sensory Characteristics	Supported

Guideline 1.4 Distinguishable

Make it easier for users to see and hear content including separating foreground from background.

Criteria	Supporting Feature
1.4.1 Use of Color	Supported
1.4.2 Audio Control	Not Applicable
1.4.3 Contrast (Minimum)	Not Applicable
1.4.4 Resize text	Supported
1.4.5 Images of Text	Not Applicable

Principle 2: Operable

User interface components and navigation must be operable.

Guideline 2.1 Keyboard Accessible

Make all functionality available from a keyboard.

Criteria	Supporting Feature
2.1.1 Keyboard	Supported With Exceptions
2.1.2 No Keyboard Trap	Supported

Guideline 2.2 Enough Time

Provide users enough time to read and use content.

Criteria	Supporting Feature
2.2.1 Timing Adjustable	Supported
2.2.2 Pause, Stop, Hide	Supported

Guideline 2.3 Seizures

Do not design content in a way that is known to cause seizures.

Criteria	Supporting Feature
2.3.1 Three Flashes or Below Threshold	Supported

Guideline 2.4 Navigable

Provide ways to help users navigate, find content, and determine where they are.

Criteria	Supporting Feature
2.4.1 Bypass Blocks	Supported
2.4.2 Page Titled	Supported
2.4.3 Focus Order	Supported
2.4.4 Link Purpose (In Context)	Supported
2.4.5 Multiple Ways	Not Applicable
2.4.6 Headings and Labels	Supported
2.4.7 Focus Visible	Supported With Exceptions

Principle 3: Understandable

Information and the operation of user interface must be understandable.

Guideline 3.1 Readable

Make text content readable and understandable.

Criteria	Supporting Feature
3.1.1 Language of Page	Supported
3.1.2 Language of Parts	Supported

Guideline 3.2 Predictable

Make pages appear and operate in predictable ways.

Criteria	Supporting Feature
3.2.1 On Focus	Supported
3.2.2 On Input	Supported
3.2.3 Consistent Navigation	Supported
3.2.4 Consistent Identification	Supported

Guideline 3.3 Input Assistance

Help users avoid and correct mistakes.

Criteria	Supporting Feature
3.3.1 Error Identification	Supported
3.3.2 Labels or Instructions	Supported
3.3.3 Error Suggestion	Supported
3.3.4 Error Prevention (Legal, Financial, Data)	Not Applicable

Principle 4: Robust

Content must be robust enough that it can be interpreted reliably by a wide variety of user agents, including assistive technologies.

Guideline 4.1 Compatible

Maximize compatibility with current and future user agents, including assistive technologies.

Criteria	Supporting Feature
4.1.1 Parsing	Supported
4.1.2 Name, Role, Value	Supported

Chapter 3 Functional Performance Criteria

301 General

301.1 Scope The requirements of Chapter 3 shall apply to ICT where required by [508 Chapter 2 \(Scoping Requirements\)](#), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines.

302 Functional Performance Criteria

Criteria
302.1 Without vision
302.2 With limited vision
302.3 Without Perception of Color
302.4 Without Hearing
302.5 With Limited Hearing
302.6 Without Speech
302.7 With Limited Manipulation
302.8 With Limited Reach and Strength
302.9 With Limited Language, Cognitive, and Learning Abilities

Chapter 4 Hardware

401 General

401.1 Scope. The requirements of Chapter 4 shall apply to ICT that is hardware where required by [508 Chapter 2 \(Scoping Requirements\)](#), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines.

EXCEPTION: Hardware that is assistive technology shall not be required to conform to the requirements of this chapter.

402 Closed Functionality

402.1 General. ICT with closed functionality shall be operable without requiring the user to attach or install assistive technology other than personal headsets or other audio couplers and shall conform to 402.

Criteria	Supporting Feature
402.2 Speech-Output Enabled	Not Applicable
402.2.1 Information Displayed On-Screen	Not Applicable
402.2.2 Transactional Outputs	Not Applicable
402.2.3 Speech Delivery Type and Coordination	Not Applicable
402.2.4 User Control	Not Applicable
402.2.5 Braille Instructions	Not Applicable
402.3 Volume	Not Applicable
402.3.1 Private Listening	Not Applicable
402.3.2 Non-private Listening	Not Applicable
402.4 Characters	Not Applicable
402.5 Characters on Variable Message Signs	Not Applicable

403 Biometrics

Criteria	Supporting Feature
403.1 General	Not Applicable

404 Preservation of Information Provided for Accessibility

Criteria	Supporting Feature
404.1 General	Not Applicable

405 Privacy

Criteria	Supporting Feature
405.1 General	Not Applicable

406 Standard Connections

Criteria	Supporting Feature
406.1 General	Not Applicable

407 Operable Parts

407.1 General. Where provided, operable parts used in the normal operation of ICT shall conform to 407.

Criteria	Supporting Feature
407.2 Contrast	Not Applicable
407.3 Input Controls	See 407.3.1, 407.3.2, and 407.3.3.
407.3.1 Tactilely Discernible	Not Applicable
407.3.2 Alphabetic Keys	Not Applicable
407.3.3 Numeric Keys	Not Applicable
407.4 Key Repeat	Not Applicable
407.5 Timed Response	Not Applicable
407.6 Operation	Not Applicable
407.7 Tickets, Fare Cards, and Keycards	Not Applicable
407.8 Reach Height and Depth	Not Applicable
407.8.1 Vertical Reference Plane	Not Applicable
407.8.1.1 Vertical Plane for Side Reach	Not Applicable
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable
407.8.2 Side Reach	Not Applicable
407.8.2.1 Unobstructed Side Reach	Not Applicable
407.8.2.2 Obstructed Side Reach	Not Applicable
407.8.3 Forward Reach	Not Applicable
407.8.3.1 Unobstructed Forward Reach	Not Applicable
407.8.3.2 Obstructed Forward Reach	Not Applicable
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable

408 Display Screen

408.1 General. Where provided, display screens shall conform to 408.

Criteria	Supporting Feature
408.2 Visibility	Not Applicable
408.3 Flashing	Not Applicable

409 Status Indicators

Criteria	Supporting Feature
409.1 General	Not Applicable

410 Color Coding

Criteria	Supporting Feature
410.1 General	Not Applicable

411 Audible Signals

Criteria	Supporting Feature
411.1 General	Not Applicable

412 ICT with Two-Way Voice Communication

412.1 General. ICT that provides two-way voice communication shall conform to 412.

Criteria	Supporting Feature
412.2 Volume Gain	Not Applicable
412.2.1 Volume Gain for Wireline Telephones	Not Applicable
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable
412.3 Interference Reduction and Magnetic Coupling	Not Applicable
412.3.1 Wireless Handsets	Not Applicable
412.3.2 Wireline Handsets	Not Applicable
412.4 Digital Encoding of Speech	Not Applicable
412.5 Real-Time Text Functionality	Not Applicable
412.6 Caller ID	Not Applicable
412.7 Video Communication	Not Applicable
412.8.1 TTY Connectability	Not Applicable
412.8.2 Voice and Hearing Carry Over	Not Applicable
412.8.3 Signal Compatibility	Not Applicable

413 Closed Caption Processing Technologies

413.1 General. Where ICT displays or processes video with synchronized audio, ICT shall provide closed caption processing technology that conforms to 413.1.1 or 413.1.2.

Criteria	Supporting Feature
413.1.1 Decoding and Display of Closed Captions	Not Applicable
413.1.2 Pass-Through of Closed Caption Data	Not Applicable

414 Audio Description Processing Technologies

414.1 General. Where ICT displays or processes video with synchronized audio, ICT shall provide audio description processing technology conforming to 414.1.1 or 414.1.2.

Criteria	Supporting Feature
414.1.1 Digital Television Tuners	Not Applicable
414.1.2 Other ICT	Not Applicable

415 User Controls for Captions and Audio Descriptions

415.1 General. Where ICT displays video with synchronized audio, ICT shall provide user controls for closed captions and audio descriptions conforming to 415.1.

Criteria	Supporting Feature
415.1.1 Caption Controls	Not Applicable
415.1.2 Audio Description	Not Applicable

Chapter 5 Software

501 General

501.1 Scope. The requirements of Chapter 5 shall apply to software where required by 508 Chapter 2 (Scoping Requirements), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines.

EXCEPTION: Where Web applications do not have access to platform accessibility services and do not include components that have access to platform accessibility services, they shall not be required to conform to 502 or 503 provided that they conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1).

502 Interoperability with Assistive Technology

502.1 General. Software shall interoperate with assistive technology and shall conform to 502.

502.2 Documented Accessibility Features. Software with platform features defined in platform documentation as accessibility features shall conform to 502.2.

Criteria	Supporting Feature
502.2.1 User Control of Accessibility Features	Not Applicable
502.2.2 No Disruption of Accessibility Features	Supported
502.3 Accessibility Services	Not Applicable
502.3.1 Object Information	Supported With Exceptions
502.3.2 Modification of Object Information	Supported
502.3.3 Row, Column, and Headers	Supported
502.3.4 Values	Supported
502.3.5 Modification of Values	Supported
502.3.6 Label Relationships	Supported
502.3.7 Hierarchical Relationships	Supported
502.3.8 Text	Supported
502.3.9 Modification of Text	Supported
502.3.10 List of Actions	Supported

Criteria	Supporting Feature
502.3.11 Actions on Objects	Supported
502.3.12 Focus Cursor	Supported
502.3.13 Modification of Focus Cursor	Supported
502.3.14 Event Notification	Supported
502.4 Platform Accessibility Features	Not Applicable

503 Applications

503.1 General. Applications shall conform to 503.

Criteria	Supporting Feature
503.2 User Preferences	Not Applicable
503.3 Alternative User Interfaces	Supported
503.4 User Controls for Captions and Audio Description	Not Applicable
503.4.1 Caption Controls	Not Applicable
503.4.2 Audio Description Controls	Not Applicable

504 Authoring Tools

504.1 General. Where an application is an authoring tool, the application shall conform to 504 to the extent that information required for accessibility is supported by the destination format.

Criteria	Supporting Feature
504.2 Content Creation or Editing	Not Applicable
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable
504.2.2 PDF Export	Not Applicable
504.3 Prompts	Not Applicable
504.4 Templates	Not Applicable

Chapter 6 Support Documentation and Services

602 Support Documentation

602.1 General. Documentation that supports the use of ICT shall conform to 602.

Criteria	Supporting Feature
602.2 Accessibility and Compatibility Features	Supported
602.3 Electronic Support Documentation	Supported
602.4 Alternate Formats for Non-Electronic Support Documentation	Supported

603 Support Services

603.1 General. ICT support services including, but not limited to, help desks, call centers, training services, and automated self-service technical support, shall conform to 603.

Criteria	Supporting Feature
603.2 Information on Accessibility and Compatibility Features	Supported
603.3 Accommodation of Communication Needs	Supported

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